



9 TELESET postage resetting

TELESET is a state-of-the-art remote postage setting system. With TELESET, you load postage directly into your postage meter without leaving the office. After requesting a reset through the keyboard, the entire procedure runs automatically via an internal modem. Should you ever have any questions or difficulties resetting your meter, call the TELESET Data Center hotline at (800) 40-RESET.

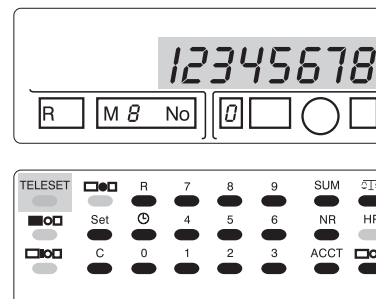
9.1 Resetting postage

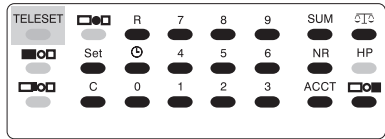
It's so easy to reset your meter. Before you start, check how much postage you have available by checking register one. (Press the 'R' key once and the amount available will appear in the display.)

When the resetting process is complete, you can verify the amount reset by once again checking register one. The new amount displayed will equal the previous postage available plus the amount reset.

RESETTING AN EXISTING AMOUNT

1. Make sure the meter is switched on and connected to the phone outlet.
2. Type in your 8 digit PIN, ('12345678' in the example) as shown on your meter ID card. Confirm it with the white 'TELESET' key. You are now in the TELESET mode.



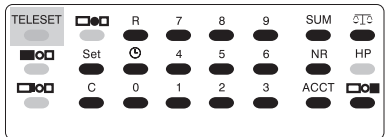


- The last amount used to reset your meter will appear in the display (\$ 200.00 in the example).
- To reset the amount displayed, simply press the 'TELESET' key.
- The word 'Reset' and the amount being reset will alternately appear in the display while the process is handled automatically. The entire process should take less than one minute. When complete the T-1000 will return to the ready mode.

i *Note:* If a problem occurs look at section 9.2.

RESETTING A NEW AMOUNT

- Make sure the meter is switched on and connected to the phone outlet.
- Type in your 8 digit PIN, ('12345678' in the example) as shown on your meter ID card. Confirm it with the white 'TELESET' key. You are now in the TELESET mode.
- The last amount used to reset your meter will appear in the display (\$ 300.00 in the example). Now you have the option to reset the meter with a new amount of postage. To do so, simply enter the new amount instead of pressing the white 'TELESET' key. Be sure to enter the



amount in multiples of ten dollars and the new reset amount will appear in the display.

- Confirm the new amount by pressing the 'TELESET' key.
- The word 'Change' and the new preset amount will alternately appear in the display. The T-1000 automatically connects to the TELESET system.



When it's ready to reset, the word 'Reset' and the amount being reset will appear alternately in the display.

- Within 30 seconds press the white 'TELESET' key again to confirm reset of the new amount. The display will count down from 30 to remind you. The process is then handled automatically. When complete the T-1000 will return to the ready mode.

i *Note:* If an incorrect entry is made while in the TELESET mode, you can clear it with the 'C' key. To exit the TELESET mode completely, press the 'C' key a second time.



9.2 TELESET self diagnostics

If the T-1000 needs help, it lets you know with a self-diagnostic code. Some codes are displayed with a word others are simply two digit numeric codes prefaced with the letter C or E. Use this information to fix your meter fast.



Diagnostic codes that begin with the letter C or E only occur during the reset process and usually pertain to the modem connection.



Note: With any C code, the T-1000 will automatically try to reconnect three times. Confirm displayed E codes by pressing the 'C' key.

Here is a list of codes and possible remedies.

C 13, C 14, C 18, C 28, C 39 If any of these codes appear the modem has not completed its call, your T-1000 will automatically try again.

C 23, E 16, E 26, E 29 These codes mean the modem has not received a dial tone, check that your phone line is properly connected.

E 37 and E 43 These codes mean the desired reset amount is not possible. Repeat the reset procedure with a new amount.

If any self-diagnostic code appears that is not listed, call the TELESET Data Center hotline at (800) 40-RESET for assistance.

9.3 Security features

For security purposes, United States Postal Service (USPS) wants your postage meter to call the TELESET Data Center at regular intervals. During this contact, the center electronically looks at the registers and other items. An internal letter counter allows your postage meter to determine when the next contact must be made with the TELESET Data Center. When it's time to call, the message 'Call-FP 44' will appear in the display. If you do not respond to this message within a reasonable amount of time the postage meter will discontinue operation until communication is made.

All you need to do to establish communication is conduct a normal TELESET postage reset. If you do not need postage, you may ask for a reset of zero dollars. If you have any questions, call (800) 40-RESET.

