

PRODUCT INFORMATION

Support Communication



PROVIDING THE INFORMATION YOU NEED - WHEN YOU NEED IT!

To:	All FP flexiscale™ Users	Date:	04/01/08
From:	Kevin Pietras – FP Product Manager	Reference Number:	009-08
RE:	May 2008 USPS® Rate Change Instructions – flexiscale™		

The Enclosed Rate Chip is for Updating the USPS® Shipping Rates on your FP flexiscale™ 5/10/15/30lb Digital Postage Scale



Please follow these simple instructions for updating the USPS® Rates on your FP flexiscale™:

WARNING: Do Not Attempt To Install the Rate Chip Into Your Postage Meter!
This Rate Chip Is For Use With FP External Digital Scales Only!

1. Switch the flexiscale™ OFF and disconnect the power cord
2. On the back of the flexiscale™, locate a small access panel as shown below
3. Gently remove the flexiscale™ weighing platform by pulling up on the rear corners as shown below
4. Remove this panel and lift out the rate chip that is in the scale as shown below
5. Insert the new rate chip – You will notice that the chip can only be inserted one way
6. Re-install the small access panel on the back of flexiscale™
7. Re-install the flexiscale™ weighing platform
8. Re-connect the power cord and turn on the scale
9. Follow screen prompts – Press **ENTER** to load each of the new rate tables
10. The scale is now ready for operation – Please discard the old chip after replacement

FP flexiscale™ 5/10/15/30



Rate Chip Compartment



Rate Chip Access



Instructional video also available at: <http://www.fp-usa.net/movies/ratechipmovies/fpflexiscale.mpg>

REMINDER: DO NOT INSTALL THE NEW RATE CHIP UNTIL MAY 12TH, 2008!

If you have any questions, please contact your local FP Authorized Dealer or visit FP's website: www.fp-usa.com

